



## Core Focus

***To be considered the most helpful, reliable industrial supply company in our marketplace.***

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## Core Values

### Trust

Above all else, the Mars team is trustworthy. We can count on each other, and our customers and suppliers can count on us. We are honest in all our dealings, and we keep our promises. Everyone at Mars treats all parties with respect; we believe in fairness, humility and kindness at all times.

### Teamwork

People are Mars' greatest strength; working together in pursuit of a common goal is what makes us tick. We pull for each other, we help each other, we appreciate each other and we have good times together. We work with customers and business partners in a spirit of collaboration to tackle the challenges of our industry.

### Stewardship

With our company history dating back to 1924, all of us at Mars know we are the beneficiaries of a legacy handed down to us by earlier generations of hard working employees. We are mindful of preserving our reputation and our financial resources. We are proud of our past and feel responsible for the future. We also highly value our family oriented culture and our tradition of giving back to the communities in which we live and work.

### Excellence

We hold ourselves to high personal and corporate standards and are committed to meeting them. Individually, and as a team, we focus on doing high quality work all day, every day.

### Exceptional Service

Our business exists to advance the success of our customers and our #1 goal is to have them consider Mars a favorite supplier-partner. We maintain a customer-centered culture and go the extra mile to make sure they are happy with our service. Customers can count on us to do a great job for them every time.

## Corporate Creed

**"Play to Win"**

### **Core Focus**

*Core Focus defines an organization's reason for being.*

### **Core Values**

*Core Values represent the values each team member is expected to embody and uphold*